

# La Crosse - Winona

## Section Newsletter

February, 2008

### February Meeting: Tour Composite Products

Location: 1700 Wilkie Drive, Winona, MN 55987 US

When: Tuesday, February 19, 5:30pm

Phone: 507-453-4594

#### Quotes:

When I was young I observed that nine out of ten things I did were failures, so I did ten times more work

- Bernard Shaw

A mistake is an event, the full benefit of which has not yet been turned to your advantage.

— Ed Land

Success is going from failure to failure without a loss of enthusiasm.

— Winston Churchill

#### Quality Link of the Month:

<http://deming.eng.clemson.edu/>

Take a plant tour of Composite Products Inc. located in Winona, MN. The tour will be presented by Melissa A. Wangen, VP of Quality Engineering. Melissa will follow the tour with a presentation on CPI and the status of their quality systems.

Composite Products was founded by Ron and June Hawley in March of 1989, and is a worldwide leader in the Direct In-Line Compounding industry for long-fiber reinforced thermoplastics. The Company's patented process for compounding long fibers into thermoplastic resins is the core technology that all CPI product lines are derived from.

The initial application of this core technology was in compression molding of large structural parts. In 1996 they launched their first program using transfer molding in addition to injection molding. Their current applications include running boards and grille guards for automotive applications, bumpers and battery trays for golf carts, tractor roofs and many other applications.

Using their patented Advantage and Advantage Plus Compounding and Molding Technologies, CPI molds many different custom designed parts for a diverse customer base. CPI also provides technology licensing services for our customers that want to mold their own parts. Through these two disciplines CPI serves industries such as automotive, agriculture, consumer electronics, and others.

#### Core Values:

Continuous Improvement to achieve customer satisfaction, meet or exceed legal requirements, and the requirements of ISO 14001 and TS 16949.

Prevention of pollution, accidents and customer complaints.

Innovation to develop new technologies, and to grow and diversify in the long fiber marketplace.

Please meet in the front office. The front door will be open to guests.

#### Agenda:

5:30 pm - Plant Tour Begins

6:30 -6:45 pm - Questions

7:00 pm - Dinner at Brewski's Pub & Eatery

Located at 900 Bruski Drive Winona MN. This is apart of the Riverport Inn & Suites.

Cost: 15.00 for members and guests and 8.00 for students with ID. Please RSVP by replying to the E-vite, or contact Al Spalding directly at: alan.spalding@bench.com

**NEW:** Pay for this meeting with **PayPal**™

on the section website: <http://asq1216.homestead.com/index.html>

### Upcoming Events for the 2007-2008 Year

The following is a list of tentative upcoming events for the 2007-2008 year. Meetings will be held on the 3rd Tuesday of each month, unless otherwise noted.

Mar 18 - TBD

Apr 3 – La Crosse - Winona Section Spring Conference (More information to be available soon!)



## Join WFA Online for Our Excellence and Innovation Leadership Webinar Series

Join us for an exciting series of webinars focused on identifying who your customers are, clarifying how they truly define value, and delivering what they really want. These webinars featuring Robin Lawton of International Management Technologies (IMT) allow us to give you the essence of what is covered in full-length sessions in a fraction of the time. We are proud to present this series in partnership with the Minnesota Council for Quality, the Lincoln Foundation for Performance Excellence, and International Management Technologies, Inc.



- Get the latest leadership thinking from a world-class presenter/author right in your own office.
- Avoid time and travel expense while retaining the personal delivery of a live seminar.
- Share with key colleagues the knowledge and insights that you have already experienced in one of Mr. Lawton's in-person workshops.

### Webinar Schedule:

- March 6—Innovation Versus Stuff that Sucks
- March 13—8 Dimensions of Excellence: Aligning Strategy, Measures, and Customers
- March 20—The 12 Voices of the Customer

All webinar sessions take place on Thursdays from 11:00 to 1:00 p.m., Central Standard Time.

These sessions are intended for executives, managers, change agents, innovation leaders, Six Sigma practitioners, and project teams. We highly recommend that you participate in these webinars with a colleague or team for optimum learning and application. See the attached full flyer with session and pricing information, and note that Friends of Forward (individuals or organizations) who register at least 15 days prior receive a significant discount. You can register directly at IMT's website: [www.imtc3.com/events/UpcomingEvents.cfm](http://www.imtc3.com/events/UpcomingEvents.cfm). For personalized answers, e-mail Peggy Perkins ([peggy@imtc3.com](mailto:peggy@imtc3.com)) or call International Management Technologies at (941) 907-0666 or (800) 729-1468.

## REMINDER – ASQ ELECTIONS: 2008-09 Candidates for ASQ Office

The American Society for Quality (ASQ) Nominating Committee has announced the 2008-09 membership year candidates for the positions of ASQ president-elect, treasurer, and two directors. (The president and chairman are also listed though previously selected.)

Chairman:	Michael D. Nichols, Principal Consultant Nichols Quality Associates, North Carolina
President:	Roberto M. Saco, Owner and Principal Aporia Advisors, Inc., Florida
President-elect:	Peter L. Andres, Quality Engineer Integrated Defense Systems The Boeing Company, California
Treasurer:	E. David Spong, Consultant Former President of Aerospace Support for Boeing Integrated Defense Systems, Missouri
Director:	Aimee H. Siegler, Global Compliance Manager Benchmark Electronics, Minnesota
Director:	Alexis P. Goncalves, Consultant Former Senior Vice President, Customer Experience Management Citigroup, Global Consumer Division, New York

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Proxies and position statements for each candidate running for a contested office will be sent to all Regular members by postal mail, postmarked by February 29, 2008, or by electronic means, in accordance with ASQ's Bylaws. ASQ's election rules preclude candidates from campaigning or having others campaign for them. Any campaign activities should be reported to ASQ Headquarters. Following the compilation of the qualified votes, the results of the election shall be announced at the Annual Business Meeting on May 4, 2008, at the World Conference on Quality and Improvement in Houston, Texas.

## **2008 MN Quality Award – Evaluators Needed!**

Are you interested in learning more about what makes organizations successful? Are you interested in helping other organizations -- such as schools, hospitals, non-profits, and businesses -- around the state improve their performance? Would you be interested in networking, learning, and sharing with others who feel the same way? The Minnesota Council for Quality is seeking candidates for the 2008 Minnesota Quality Award Board of Evaluators. The first session of training in 2008 is February 26-28 in the Twin Cities (place TBD).



There are many benefits to becoming an Evaluator, such as:

- strengthening your understanding of what drives organizational excellence (the Baldrige Criteria for Performance Excellence represent a validated set of best practices for organizational excellence, and can be useful for improving any organization's performance),
- networking with influential leaders and professionals (this year's Board of Evaluators will include about 150 leaders from around the state – executives, middle managers, surgeons and physicians, superintendents and school teachers, non-profit and public sector leaders, quality professionals, and consultants),
- seeing “best practices” deployed within another organization – knowledge that you could use back at your organization and/or in your career, helping organizations throughout the state – many of them schools, health care providers, non-profits, public sector agencies, and certainly businesses – improve their performance...simply get better at what they do, and
- developing a set of other professional skills that may help you advance your career – skills such as consensus- and team-building, written communication, verbal communication and interpersonal skills, interviewing, analysis, and systems thinking.

Most Evaluators consider the experience to be among the most valuable of their careers. In fact, many have claimed that the experience and knowledge gained from this process rivals getting an MBA or advanced business degree. Furthermore, Evaluators can earn college (undergrad and post-grad) credit for participating in training. For interested Evaluators, the University of Minnesota and the University of Wisconsin-Stout both offer three (3) hours of credit in partnership with the Minnesota Council for Quality.

If you are interested in joining the 2008 Board of Evaluators, the first (of three) training sessions of 2008 will be February 26-28 in the Twin Cities. In addition to the full three-day training session, new Evaluators are also required to attend a one-day orientation (either February 6, 12, or 14). Applications for new Evaluators are due 2/1. Applications for returning Evaluators (which only require updates from your most recent application) are due 2/15 (returning Evaluators: significant changes to the process will reduce the time required for pre-work/training and evaluation in 2008).

We hope that you would consider (re)joining the Board of Evaluators and/or encourage others to do so. For more information or for an application, please visit <http://www.councilforquality.org/assess.cfm>, obtain an application at [http://www.councilforquality.org/assess\\_eval\\_appl.cfm](http://www.councilforquality.org/assess_eval_appl.cfm), email us at [brian.lassiter@councilforquality.org](mailto:brian.lassiter@councilforquality.org), or call 612-462-3577.

## **ASQ Minnesota Section 1203 with the ASQ Biomedical Group Presents: The 2008 Biomedical Focus Conference – Opportunities ▪ Challenges ▪ Solutions**

**March 17-18, 7:00 AM to 9:00 PM** ▪ Earl Brown Heritage Center ▪ Brooklyn Center, Minnesota

**Conference Tracks:** Regulatory ▪ ISO Certification ▪ Quality System Regulation ▪ Orthopedics ▪ QSR Workshops

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**Keynote Address:** *The Future of Biomedical Quality*

By: Larry A. Kuusisto, PhD, Vice President of Education, LifeScience Alley & Executive Director of Alley Institute

**Sessions - Monday 3/17:**

Track 1:

- *The Changing World of Medical Device Standards* – Charles Sidebottom, Medtronic
- *ISO 13485 Certification: Coming of Age?* – Art Ward, PhD, President AJW Technology Consultants
- *CAPA Challenges Gateway Qualification or the Path of Least Resistance* - Art Ward, PhD, President AJW Technology Consultants

Track 2:

- *Recalls: A Case Study* – Tim Phillips and Kristy Zuroski, FDA
- *FDA 101* – Janis Armendariz, Lt. Commander US Public Health FDA
- *FDA Panel* – Tim Phillips, Janis Armendariz and Kristy Zuroski
- *Lean and Experience Management in Healthcare* – Dave Harreld

Track 3:

- *Auditing in a Regulated Environment: Process Validation and CAPA* – Dennis Arter, Consultant
- *Design Control* – Dr. Andre Routh, BSI Consultant, 3M
- *Auditing and the Discovery Process - How to reduce your risk* – Marilyn Pehl, Consultant
- *Understanding Capability Indices* – Louis Asher, 3M

Track 4:

- *Reduce Risk through the Design Inputs Phase* – F. David Rothkopf, President MEDlcept, Inc.
- *Enterprise Risk Management* – Angelo Scangas, Consultant Enterprise Risk Management
- *Risk Assessment for Medical Device Business* – Russ Ziebel
- *Integrating Circuits into Disposable Microfluidic Biosensor Cartridges; Challenges in Manufacturing, Quality, and Regulatory Hurdles* – Mark Tondra, Chief Manager, Diagnostic Biosensors, LLC

**Workshops – Tuesday 3/18:**

Full Day Workshops:

- *Risk Assessment for Medical Device Business* – Russ Ziebel
- *Integrated Auditing* – Dennis Arter
- *DOE Case Studies in the Biomedical Industry* – Pat Whitcomb

Half Day Workshops:

- *Living in Interesting Times: The Global Regulatory Environment Today and Tomorrow* – Mike Morton
- *CAPA* – Ashweni Sahni
- *Preliminary Hazard Analysis* – Andre Routh
- *DFTS, CMMI and FDA's Software Validation Requirements* - Jayaswal & Dr Peter Patton
- *FMEA - A Risk Management Tool* – Angelo Scangas

**Pricing information:**

ASQ Member - One Day: \$295.00 each ▪ ASQ Member - Two Days: \$525.00 each

Non ASQ Member - One Day: \$325 each ▪ Non ASQ Member - Two Days \$575.00 each

For more information on this event, or to register, please visit the conference website:

<http://www.mnasq.org/biomedicaldefault.html>

**Women in Quality Newsletter Now Available**

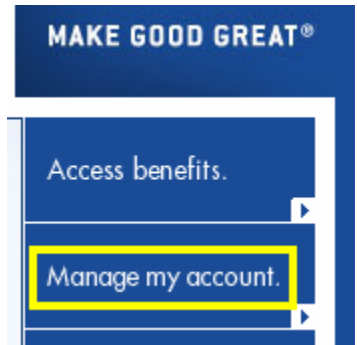
Read all about it! The first issue of the Women in Quality Network News is now available. To get your copy, follow the link at <http://www.asq.org/communities/women-in-quality/>.



## NOT GETTING SECTION MAILINGS? NEED TO UPDATE YOU MEMBER PROFILE?

Have you moved, changed jobs, or changed your email address? Help us keep you informed of La Crosse – Winona ASQ Section events and information by updating your contact information at <http://www.asq.org/>. Log in and click on *Manage my account* on the right hand side of the page to update your membership record:

...or use the *My Account* link on the top of the page:



## Job Postings

**Benchmark Electronics, Inc. - Minnesota Operations:** There are several engineering positions currently open. For more information, please visit the Corporate Employment web page at: <http://www.bench.com/viewer/employment.asp>

If you have job postings to add to the newsletter or website, please forward them to Lynn Keller ([lynn.keller@bench.com](mailto:lynn.keller@bench.com)). Note that we will only post jobs that list both the position title and employer.

## 2007-2008 LA CROSSE - WINONA SECTION BOARD ASQ SECTION 1216

CHAIR  
Scott Braaten  
Trane Company  
608-787-2835  
608-787-3508 (fax)  
[sbraaten@trane.com](mailto:sbraaten@trane.com)

VICE CHAIR, CHAIR ELECT,  
Byron Collins  
Pemstar  
507-535-4510  
[loric@charter.net](mailto:loric@charter.net)

TREASURER  
Denise Wermager  
Watlow  
(507) 494-5519  
[dwermager@watlow.com](mailto:dwermager@watlow.com)

SECRETARY  
James Subart  
Riverside Electronics  
(507) 523-5550  
[jsubart@rellew.com](mailto:jsubart@rellew.com)

NEWSLETTER EDITOR,  
INTERNET LIAISON  
Lynn Keller  
Benchmark Electronics  
507-453-4620  
507-453-4606 (fax)  
[lynn.keller@bench.com](mailto:lynn.keller@bench.com)

ARRANGEMENTS  
Alan Spalding  
Benchmark Electronics  
507-453-4594  
507-453-4960 (fax)  
[alan.spalding@bench.com](mailto:alan.spalding@bench.com)

PROGRAM CHAIR  
Dan Rand  
Winona State University  
507-457-5655  
[drand@winona.edu](mailto:drand@winona.edu)

PUBLICITY CHAIR  
Marvin Seppanen  
Productive Systems  
507-454-7179  
507-454-6245 (fax)  
[seppanen@hbc.com](mailto:seppanen@hbc.com)

MEMBERSHIP CHAIR  
Curt Everson  
Trane Company  
608-787-3354  
608-787-4835 (fax)  
[ceverson@trane.com](mailto:ceverson@trane.com)

SCHOLARSHIP CHAIR  
Chris Parker  
Benchmark Electronics  
507-453-4729  
507-453-4960 (fax)  
[chris.parker@bench.com](mailto:chris.parker@bench.com)

PLACEMENT CHAIR, DIVISION  
LIAISON  
Jack Gerson  
Benchmark Electronics  
507-453-4897  
507-453-4960 (fax)  
[jack.gerson@bench.com](mailto:jack.gerson@bench.com)

AUDITING CHAIR  
Greg Ruben  
Benchmark Electronics  
507-453-4891  
507-453-4606 (fax)  
[greg.ruben@bench.com](mailto:greg.ruben@bench.com)

CERTIFICATION CHAIR  
Kim Linton  
Trane Company  
608-787-3808  
608-787-3562 (fax)  
[klinton@trane.com](mailto:klinton@trane.com)

RECERTIFICATION CHAIR  
Donna Kinley  
PO Box 75  
Marquette Iowa  
[dmk@alpinecom.net](mailto:dmk@alpinecom.net)

EDUCATION CHAIR  
Glenn Nastachowski  
Regal Beloit  
715-284-9801 x5617  
715-284-9821 (fax)  
[nastfam@hotmail.com](mailto:nastfam@hotmail.com)

PLEASE CHECK OUT THE SECTION WEBSITE AT:

[HTTP://WWW.ASQ1216.HOMESTEAD.COM/](http://www.asq1216.homestead.com/)