

Join the ASQ
Section 1216
Group on
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Thank You to all those who volunteered to serve on the Section Board for 2011-2012, and also to our board members for 2012-2013!

It's been a pleasure to be your newsletter editor for the past 7 years. I will be turning over the reins of the section newsletter to Denise Wermager for the upcoming year, and wish her the best of luck. I would also like to remind everyone that we will be taking a break from section activities for the summer months, and will be back in the swing of things again in September. Have a great summer!

Lynn Keller
Newsletter Editor

May / June Meeting: Tour Niagara Cave in Harmony, MN

Niagara Cave
Harmony, MN (see attached map)
Wednesday, June 6, 2012, at 5:30pm

Please join us as Mark Bishop and his family host a tour of the Niagara Cave, followed by pizza from the Village Square of Harmony at the Niagara Cave picnic pavilion. During the one-hour guided tour visitors will witness the namesake waterfall, nearly 60 feet high, with stalactites both delicate and massive, calcite flowstone, and fossils that have been dated to over 400 million years old - plus much more!

Niagara Cave is one of the Midwest's largest limestone caverns, and offers such notable underground sights as Paul Bunyan's Bed, a wishing well, an echo chamber, and the Wedding Chapel, where over 400 wedding ceremonies have been performed. At the cavern's lowest level, the Stalactite Room holds a rainbow of rock formations in a massive chamber. It is one of the most fascinating and unique geological attractions in the United States, and ranked as one of the nation's Top 10 Caves.

Niagara cave is a constant 48 degrees year around, so a light jacket or sweatshirt is suggested. Walking shoes are recommended, as the tour covers about a mile, and includes about 250 steps. Also, because of the stairs, wheelchairs and strollers cannot be used.

Niagara Cave is not a bat habitat.

NOTE THE MEETING PRICE INCREASE: The cost is now \$20.00 for ASQ Members and guests, and \$10.00 for Full-Time Students with ID. Please RSVP by replying to the Evite, or contact Alan Spalding at alan.spalding@bench.com.

Directions from Harmony: 2.5 miles south on Minnesota 139 (aka Main Avenue), then 2.5 miles west on county 30 and watch for signs

Contact us at: niagara@harmonytel.net
Niagara Cave P.O. Box 444 Harmony MN 55939 (800)-837-6606

Pay for this meeting and other events with **PayPal**™
on the section website: <http://asq1216.homestead.com/SectMtgs.html>



CERTIFICATION LINKS

ASQ Certification Exam Dates: <http://www.asq.org/certification/dates.html>
Recertification Information: <http://www.asq.org/certification/recertification/index.html>

FREE - Member Gift for June: The Seven New Quality Tools Webcasts (Part Two)

This month take a look at the second part of the New Quality Tools Webcasts that introduce you to the essential management and planning basic quality tools and how you can incorporate them into your career.

This benefit will be available to ASQ members through June 30, 2012 at <http://asq.org/member-gift/>.

NEW! Baldrige Resource Library - A Central Source for Baldrige Information

The Baldrige Resource Library was created to highlight, promote, and share the wealth of performance improvement-related information contained in the Baldrige Resource Library. Blog articles feature recent additions to the library, popular resources, and free tools that can be used by organizations of all types in their quest for excellence. To visit the library, go to <http://baldrigeresourcelibrary.wordpress.com/>

STEM Conference Features “Wisconsin’s Roadmap”

The Second Advancing the STEM Agenda Conference, July 16-17, 2012, at the University of Wisconsin-Stout, will feature Bryan D. Albrecht, president, Gateway Technical College, on Wisconsin’s effort to bring industry and other stakeholders together with K-16 educators to develop a STEM (science-technology-engineering-math) education roadmap for inspiring more students toward careers in these fields. The Advancing the STEM Agenda Conference is co-sponsored by the ASQ Education Division and UW-Stout. Learn more about the STEM conference at <http://asq.org/conferences/stem-agenda/index.html>.

New ASQ/ANSI/ISO 19011:2011 Guidelines for auditing management systems

The ASQ/ANSI/ISO 19011:2011 standards launched in April. How do you know if this “guidelines for auditing management systems” standard applies to your organization? If your organization conducts internal or external audits of management systems, or if you manage an audit program, then ISO 19011 and the ANS version apply to you. This standard provides guidance on auditing management systems, with details on the following topics:

- Principles of auditing
- Managing an audit program
- Conducting management system audits

You’ll also find guidance on evaluating the competence of individuals involved in the audit process, including the person managing the audit program, auditors, and audit teams. Key facts at a glance:

- An identical adoption of the international standard -- when you order ASQ/ANS/ISO 19011:2011, you are getting ISO 19011:2011
- Available from ASQ April 20, 2012
- Choose the print format or an e-version
- Discounted pricing for ASQ members

What Makes the American National Standard Unique? ASQ members are eligible to receive a member discount on the ANS version of ISO 19011. The pricing of the ISO 19011 international standard is fixed at \$163.00. However, ASQ members receive special member pricing when purchasing the ANS.

The content of ISO 19011:2011 remains intact in the ANS version, which is considered to be an identical adoption. The only change you will find in the ANS is the addition of a Foreword that includes discussion of the U.S. position on ISO 19011:2011.

Team Excellence Award Winners!

ASQ celebrated the 27th anniversary of the International Team Excellence Award Process at this year’s World Conference on Quality and Improvement. Teams competed for international recognition and the ASQ Gold-, Silver-, and Bronze-level awards: <http://www.asq.org/media-room/press-releases/2012/20120523-asq-recognizes-creativity.html>

Watch World Conference Keynote Videos

Executives from Boeing and Coca-Cola provided riveting speeches during the World Conference. Watch clips of all the keynote presentations on the World Conference website: <http://wcqi.asq.org/2012/highlights.html>

Call for Presentations - World Conference on Quality and Improvement 2013

ASQ invites you to share in our efforts to demonstrate the impact that quality can have on our businesses, our communities, and our world. We are developing the 2013 World Conference on Quality and Improvement and are looking specifically for presentations that can integrate the conference theme with one or more of the focus areas outlined below. We invite you to share your best practices, successes, and proven techniques to an audience representing an array of countries, backgrounds, and industries.

The submission deadline is August 3, 2012.

2013 Theme: Managing Change

Focus Areas

- Today's Technology Landscape
- Customer Awareness
- Sustaining Results
- Globalization
- Quality Fundamentals

For more information please visit <http://wcqi.asq.org/call-for-presentations/>.

The QC Group - Course Offerings

To see a list of quality-related courses please visit <http://www.theQCgroup.com/training>.

ASQ Section 1216 La Crosse - Winona 2011-2012 Section Board

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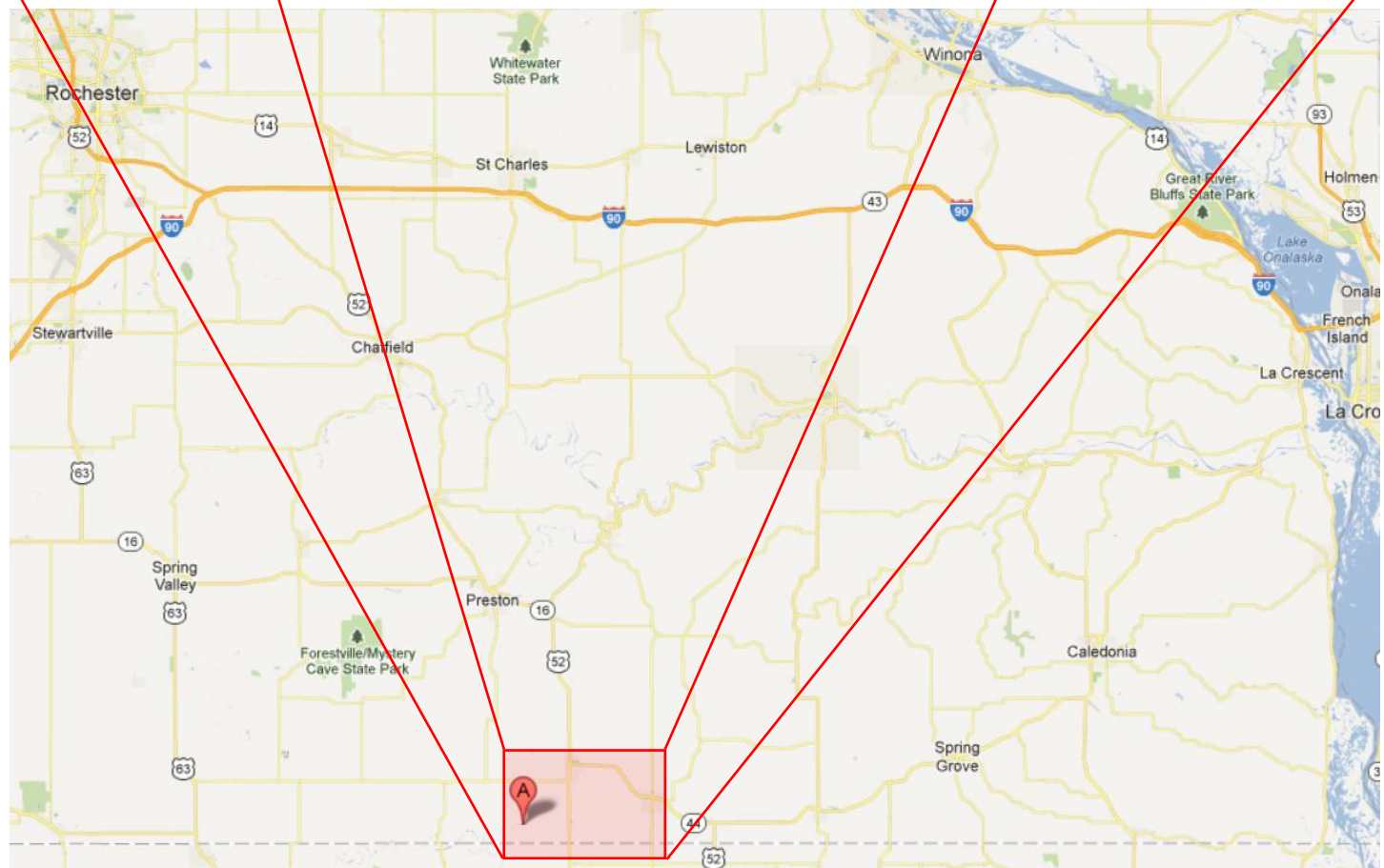
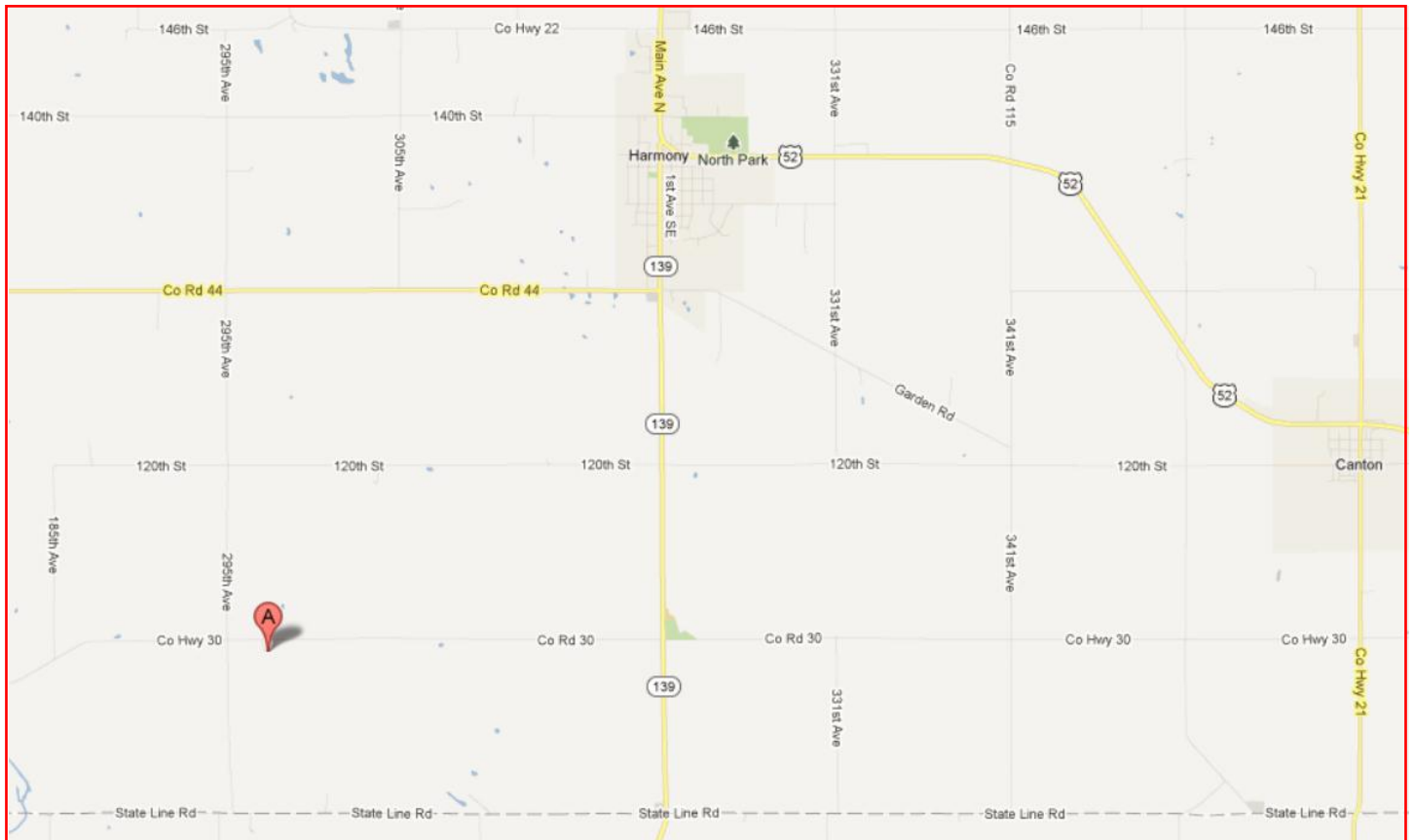
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Please check out the section website at: <http://www.asq1216.homestead.com/>

May / June Meeting Map: Niagara Cave in Harmony, MN




In 2011, the ASQ Olde Colony Section 0111 awarded a total of \$4500 to member-sponsored high school and college students through the **ROGER MAXIMUK SCHOLARSHIP**. You can help the section continue to fund "quality" students during these challenging economic times by promoting its educational opportunities for ASQ members.

*****BACK BY POPULAR DEMAND*****

Manager of Quality/Organizational Excellence Certification - CMQ/OE Refresher Course

The next CMQ/OE exam date is **Saturday, October 6, 2012**. To help you pass on the first try, ASQ Olde Colony is offering an online course refresher:

Course Summary:

1  Instructor Lead*

Instructor: Anthony DeMarinis

Tony holds BS degrees in Biology and Microbiology from Penn State University and a MS degree in Total Quality from The National Graduate School. Tony is currently employed with Sealed Air Corp as a Quality Manager. Previously he was with Davol, Inc., as a Quality Systems Manager, the Director of Quality Assurance at Scott Laboratories and Sr. Microbiologist at the National Cancer Institute. He is a Certified Manager of Quality/Organizational Excellence, Certified Quality Auditor-Biomedical and a Certified Six Sigma Black Belt. Tony has over 15 years experience using Quality Management techniques and value added auditing, including direct involvement with FDA and ISO audits.

- 2 Online (virtual) Course, thus instructor and students can be anywhere, as long as they have a computer with broadband internet access. Audio connection may be achieved via telephone or a computer equipped with a USB headset using VoIP technology. **No driving is necessary.**
- 3 Our section coordinators handle online facilities management, allowing both instructor and students to concentrate on course content. The coordinators schedule classes, e-mail class invitations and recording links, and monitor classroom sessions to ensure a satisfactory online experience.
- 4 All sessions are recorded, archived, and available to students throughout the duration of the course, until the exam date.
- 5 Begins **Monday, July 30, 2012**, and conducted for eighteen, 1.5 hour sessions. Thus, this course will end before the **Saturday, October 6, 2012 exam date**.
- 6 Classes are Monday and Thursday evenings, from 5:00 p.m. to 6:30 p.m. E.D.T. The time permits one to start the training session right at the end of the work day from their desk, and the one and a half hour duration allows the student to absorb the material without being overwhelmed, and get home at a reasonable time.
- 7 The Quality Council of Indiana's **Certified Manager of Quality Primer** will be the primary text for the course. Order it through ASQ Olde Colony and receive it for the discounted price of **\$70** plus shipping.
- 8 Because this course takes place completely online, there will not be a central physical location to hand out hardcopy training materials. Therefore, the instructor will distribute handouts via e-mail, typically in the form of Adobe PDF files.
- 9 You must successfully complete the entire course before Recertification Units and a Certificate of Completion can be awarded.
- 10 **ASQ Olde Colony discounted member price is \$549. We invite ASQ members outside of the Olde Colony Section 0111 to take advantage of this discount as well.**
- 11 For registration and payment information contact our Education Chair, Rochelle Jones at education@asqoldecolony.org
- 12 ASQ Olde Colony makes no warranty expressed or implied that your participation in this course will ensure that you will pass the certification exam.

*ASQ Olde Colony Section 0111 reserves the right to cancel/reschedule the course, or change instructors.

ASQ Olde Colony Section 0111 Course Withdrawal Policy for Online CMQ/OE course starting July 30, 2012:

If you need to cancel your registration or withdraw from the course, we will refund your paid registration fee as noted below:

- 1) Requests for cancellations/withdrawal received by **July 23, 2012** receive a full refund, or the course fees may be transferred to another ASQ Olde Colony Section 0111 course of your choice.
- 2) Requests received by **August 6, 2012** incur a 25% processing fee, with the balance credited to a future course, only if ASQ Olde Colony Section 0111 maintains the minimum number of **7** registered students required to conduct the course when you request a withdrawal, otherwise see 3 below.
- 3) Requests received by **August 6, 2012**, if ASQ Olde Colony Section 0111 does not maintain the minimum number of **7** registered students required to conduct the course when you request a withdrawal incur a forfeit of all course fees.
- 4) **There are no refunds or transfers past August 10, 2012.**
- 5) Registrants who fail to attend without advance notice are liable for the entire course fee.

ASQ Olde Colony price is \$749, if registering after July 20, 2012. Late registering students will also be responsible for additional shipping charges for course materials, if necessary.

Non-member pricing add 10% to member price.

Reviews:

Hello Tony,

Just wanted to let you know that I have passed the certification exam. I am very happy about it and so is my boss and my company. I can honestly say that the main reason for my passing the exam was the class that Tony gave and the Primer material.

Even though I opened the Primer only once during the exam, it provided me a foundation for thought. When I was preparing for the exam, I was able to internalize the knowledge in a very coherent way due to the Primer. Of course, this would not have been possible without the teaching that Tony provided. The analogy that you used about a jigsaw puzzle was very apt. I felt when I started I had a box of jumbled jigsaw puzzle pieces. By the end of the course, the puzzle actually came together and I had a picture to visualize.

The extra reading material provided a very important tool to my preparation. It provided context. When I read the concepts on the Primer being actually put to use in the real world, the study material became more real. It provided me mental cues that I was able to use for my essay questions. One of the essay questions was on special causes and common causes variation. Being an engineer, this was the dream question you were hoping for. A quantitative analysis with some qualitative qualifiers I think helped me with the answer to that question.

Thank you Tony for the classes and Thank you Aaron for making the classes happen and the tips you provided from your experience.

I am looking forward to the CQA training, that is my next goal.

Thanks,
Siv Krishnan, CMQ/OE